



WOMAN EXPLORE

Frequently Asked Questions

JANE VANDERMEER - REBOOT YOUR STYLE FASHION WORKSHOP, MELBOURNE

How much do I need to pay to secure my place on the retreat?

You only need to pay 40% deposit at the time of booking to secure your place and ensure it is not sold to anyone else. For full details, please refer to Woman Explore's [Terms and Conditions](#).

When is the remaining balance due?

The remaining balance is due by Monday 23 July 2024. This is because all of the logistics and inclusions for the retreat must be confirmed and paid for in advance of the retreat commencing. With any group travel, there are multiple elements that must be confirmed with the resort well in advance of the retreat commencing, to ensure the experience is high quality and seamless for everyone.

Is there a payment plan I can utilise if I'd like to pay in instalments?

Yes, Woman Explore offer this service at no additional cost! To help you to manage your cashflow, your retreat cost can be split into 3 payment amounts with the final amount due 90 days before the retreat. Contact the team at Woman Explore on hello@womanexplore.com and they will send through payment plan information specific to you.

Can I stay extra nights at the hotel or arrive earlier than the retreat start date?

Yes, if you'd like to stay additional nights you can email the team at Woman Explore on hello@womanexplore.com and they will coordinate your requirements with the hotel and confirm the additional costs.

If needed, can I join the retreat after it starts or leave early?

Yes, you can join late or leave early. Contact the team at Woman Explore on hello@womanexplore.com for further information. Depending on your arrival or departure date there may be a minimal change to the price. They will endeavour to assist you as much as is practical.

What time can I check-in to the hotel?

Guests can check in from 3:00 pm daily. If you arrive earlier, drop your bags at reception and enjoy some time in this the heart of the city.

Where do I fly to in to Melbourne to join the retreat?

To join the retreat in Melbourne, you'll want to fly into Melbourne Airport (also known as Tullamarine Airport), which is the primary airport serving the city. It's located approximately 23 kilometers northwest of the Melbourne city center.

Do I need to arrange airport transfers?

Airport transfers are not included in this retreat. If you would like to arrange an airport pick up, reach out to the team at Woman Explore on hello@womanexplore.com with your flight arrival information.

Is there Wi-Fi at the hotel to stay in touch with family or my business?

Yes, a Wi-Fi connection is available throughout the hotel including in the business centre and co-working spaces. There is also mobile reception should you need to make or receive calls.

Do I need to get travel insurance for this retreat?

Definitely! To attend any Woman Explore retreat you must secure your own travel insurance. Guests require this to protect against unexpected events such as trip cancellations, delays, medical emergencies and loss of belongings during their trip. This information needs to be provided before commencing your retreat via the [Traveller Details Form](#).

Does the hotel have a gym?

Yes it does. The hotel fitness centre is open daily, boasts a treadmill, cross-trainer and more. For those who prefer the outdoors, you can explore the many pathways around the city and even go for a walk by the river.

Does the retreat cater for food allergies?

We strive to accommodate all dietary needs and preferences, including food allergies, to ensure everyone can enjoy our offerings safely and deliciously. Please ensure you add any dietary requirements into the [Traveller Details Form](#).

Are there any age restrictions to attend this retreat?

To attend a Woman Explore retreat, guests must be over 18 years of age.

What should I pack for my trip to Melbourne?

For your Melbourne retreat in late October, pack versatile clothing suitable for fluctuating temperatures, including light layers for cooler mornings and evenings. Comfortable walking shoes are a must for exploring the city's vibrant streets and boutique shops, while chic outfits will be perfect for any stylish excursions led by Jane Vandermeer. Don't forget to bring your favourite jacket or coat for cooler evenings and /or if we encounter any bad weather.

What is the weather like in Melbourne in October?

In October, Melbourne experiences the transition from spring to summer, with generally mild to warm temperatures averaging around 15-21°C (59-70°F). While occasional rainfall is possible, the city typically enjoys longer daylight hours and pleasant conditions, perfect for exploring and enjoying outdoor activities.

Is it easy to get to the city centre from the hotel?

Absolutely! The hotel is located in the city centre so you can simply take a short walk to get to the main shopping district, restaurants and other city locations.

What if I missed some of the retreat activities, can I get a refund on those?

Unfortunately refunds are not able to be given for missed services or unused portions of the retreat. This is because most activities, accommodation and events are paid for well in advance of the trip.

What time is check-out on the last day?

Guests are required to checkout at 11:00am. If your flight or transportation isn't scheduled until later, feel free to drop your bags at reception and take advantage of the hotel facilities whilst you wait.

What happens if I need to cancel my booking?

Payments for the retreat are generally non-refundable. Deposits are the exception and they are refundable within 14 days of booking, except for bookings made within 14 days of departure, which are non-refundable.

Can I transfer my booking to another trip?

Transferring to another retreat or retreat date may be possible, with requests required in writing at least 120 days prior to departure. Any price difference must be paid by the customer.