

WEGroup

GLOBAL

Frequently Asked Questions

C-SUITE NETWORK™ HERO SUMMIT, CHICAGO, JUNE 2026

How do I secure my place at the Summit?

To join the Summit, simply complete your full payment at Click BOOK NOW, complete the booking form, and submit payment to confirm your place. Once registered, you'll receive a confirmation email with next steps and key information to help you prepare.

Can I stay extra nights at the hotel?

Yes. If you'd like to arrive earlier or extend your stay, please email hello@wegroup-global.com and our team will coordinate additional nights with the hotel based on availability.

Can I arrive late or leave early if needed?

Yes. If your travel schedule requires a late arrival or early departure, simply email hello@wegroup-global.com in advance so we can support your logistics and advise you of any implications for transfers or programming.

Which airport should I fly into?

Please fly into Chicago O'Hare International Airport (ORD). Once your flight is booked, please make sure to add your travel details to our [Traveller Details Form](#) for safety purposes.

Are airport transfers included?

No. Attendees are responsible for arranging their own airport transfers to and from the hotel.

What happens if my flight is delayed?

If your flight is delayed, contact the WEGroup Global team as soon as possible. We will assist where we can with updated information and coordination.

What is included in my package?

Your package includes:

- Welcome Reception
- Daily breakfast (Accommodation Package only)
- Group lunches
- Group dinners
- Chicago First Lady Architecture River Cruise
- Transport from host hotel to meeting space

What time is check-in and check-out?

Check-in at InterContinental Chicago Magnificent Mile is from 3:00 PM, and check-out is at 11:00 AM. Early arrivals may store luggage at reception.

Is there Wi-Fi at the hotel?

Yes. Wi-Fi is available throughout the hotel and guest rooms.

Is there a fitness centre or pool at the hotel?

Yes. The hotel offers a fitness centre and an indoor pool for all guests booked under the Accommodation Package.

Do I need travel insurance?

All attendees must either:

- Hold valid travel insurance,
- Have existing coverage through their employer or credit card, or
- Acknowledge full responsibility for travelling uninsured.

What should I pack for Chicago in June?

Chicago in June offers warm summer days with comfortable evenings. Pack smart-casual, breathable clothing, light layers for indoor sessions, and comfortable footwear for movement between venues.

A full suggested packing list will be provided after booking.

What is the weather like in Chicago in June?

Expect daytime temperatures around 60–80°F (16–27°C), with warm days and comfortable evenings. Conditions are typically pleasant, creating an ideal environment for sessions and short outdoor transitions.

Can I bring my laptop to sessions?

Yes. Laptops and tablets are welcome if you prefer digital note-taking. We ask that devices be used respectfully to maintain focus and engagement during discussions.

What currency is used, and will I need cash?

Chicago uses USD. Cards are widely accepted, but it's helpful to carry a small amount of cash for incidental purchases or tips.

Are meals included in the Summit package?

Yes. The Accommodation Package includes:

- Daily breakfast
- Group lunch
- Group dinners

Day guests receive meals scheduled within the program.

Can you accommodate dietary requirements?

Yes. Please share any dietary needs on your Traveller Details Form. We'll ensure the hotel and catering teams are fully informed.

Is this a mixed-gender event?

Yes. The C-Suite Network™ Hero Summit welcomes all Hero Club members, regardless of gender.

Are there age restrictions?

Yes — attendees must be 18+.

What amenities does the hotel offer?

Accommodation Package guests enjoy:

- Complimentary Wi-Fi
- Historic indoor pool (junior Olympic-size)
- Fitness centre
- Spa and wellness facilities
- Two on-site restaurants
- EV charging stations
- Pet-friendly facilities
- Smoke-free hotel environment
- Daily housekeeping
- In-room workspace, mini-fridge, and coffee maker

Will I have free time during the Summit?

Yes. While the agenda is full, there are built-in breaks for reflection, rest, or informal networking.

Is tipping expected?

Tipping is standard in the U.S. (15–20% in restaurants, optional for hotel and transport staff). Participation is at your discretion.

What power plugs are used in Chicago?

Chicago uses North American Type A and Type B plugs (120V). If travelling from overseas, you may need a plug adaptor.

Can I get a refund if I miss part of the Summit?

No. Refunds aren't available for missed sessions or unused components once the Summit begins, as arrangements are paid in advance.

Can I transfer my booking to another event?

Transfer requests may be possible if submitted at least 120 days before the event. Any price differences will apply.

What is the cancellation policy?

Please refer to the Woman Explore Terms & Conditions. Due to the complexity of Retreat coordination, refunds are limited once the event approaches.