

WEGroup GLOBAL

Frequently Asked Questions

CATHY DERKSEN, REIGNITE YOUR IMPACT RETREAT

How much do I need to pay to secure my place on the retreat?

To secure your place, the full retreat amount is required at the time of booking. This ensures your spot is confirmed and reserved exclusively for you. For full details, please refer to WEGroup Global [Terms and Conditions](#).

Can I stay extra nights at the hotel or arrive earlier than the retreat start date?

Yes, if you'd like to stay additional nights you can email the team at WEGroup Global on hello@wegroup-global.com and they will coordinate your requirements with the hotel and confirm the additional costs. Dependent on availability.

Can I bring my partner with me?

Yes. Your partner can come with you to stay in the hotel and participate in the Welcome Dinner and the Group Breakfast by selecting the Single Room + Non-Retreat Guest room type at the time of booking.

If needed, can I join the retreat after it starts or leave early?

Yes, you can join late or leave early. Contact the team at Woman Explore on hello@wegroup-global.com for further information.

What time can I check-in to the hotel?

Guests can check in from 3:00 pm daily. If you arrive earlier, drop your bags at reception and enjoy some time in this wonderful city.

Where do I fly to in to New York to join this retreat?

You'll need to fly into any of the major airports in New York City—John F. Kennedy (JFK), LaGuardia (LGA), or Newark Liberty International (EWR). Once you confirm your flight details ensure you add your information to our [Traveller Details Form](#) for safety purposes.

How do I get from the airport to the hotel?

To reach the hotel from New York City's major airports, you have several transportation options including Ride-Sharing Services such as Uber and Lyft, with fares varying based on demand and traffic conditions or the following location specific options:

John F. Kennedy International Airport (JFK):

Taxi: Yellow cabs offer a flat fare of \$70 to any destination in Manhattan, plus tolls and tips. An additional \$5 surcharge applies during peak hours (4:00 PM to 8:00 PM on weekdays, excluding holidays).

Public Transportation: The AirTrain connects JFK to the subway system, providing a cost-effective option to reach Manhattan.

LaGuardia Airport (LGA):

Taxi: Fares to Manhattan are metered and typically range from \$35 to \$40, excluding tolls and tips. A \$1.75 airport access fee applies to all trips from LGA.

Public Transportation: Bus services connect LGA to the subway system, offering an economical route to Manhattan.

Newark Liberty International Airport (EWR):

Taxi: Trips to Manhattan are metered, with fares typically ranging from \$50 to \$70, plus tolls and tips. An additional \$17.50 surcharge applies to trips to New York City.

Public Transportation: The AirTrain connects EWR to New Jersey Transit trains, providing access to Penn Station in Manhattan.

Please note that fares are subject to change, and additional surcharges may apply during peak hours or for extra services. It's advisable to check the latest rates and consider traffic conditions when planning your journey.

Is there Wi-Fi at the hotel to stay in touch with family or my business?

Yes, a Wi-Fi connection is available throughout the hotel including in the conservatory and co-working spaces. There is also mobile reception should you need to make or receive calls.

Do I need to get travel insurance for this retreat?

Definitely! To attend any WEGroup Global retreat you must secure your own travel insurance. Guests require this to protect against unexpected events such as trip cancellations, delays, medical emergencies and loss of belongings during their trip. This information needs to be provided before commencing your retreat via the [Traveller Details Form](#).

Are there any age restrictions to attend this retreat?

To attend a WeGroup Global retreat, guests must be over 18 years of age.

What should I pack for my trip to New York?

September retreat in New York, pack for crisp, golden autumn weather. Light layers such as t-shirts, long-sleeve tops, and a lightweight sweater are ideal, with a medium-weight jacket for cooler evenings. Comfortable walking shoes are a must for exploring the city. Include your usual personal items, medications, electronics, chargers, and travel adapters if you're coming from outside the U.S.

What is the weather like in New York?

New York in late September and early October is one of the city's best-kept secrets — crisp, golden days with temps ranging from 60°F to 75°F (15°C to 24°C). The summer crowds have thinned, the energy is electric, and the city looks stunning as the first hints of autumn colour come through. Pack a light layer for the evenings.

Can I request dietary requirements?

Absolutely. The hotel and restaurant partners can cater to most dietary requirements. Once you complete your Traveller Details Form, we will pass your dietary needs to the team to ensure they are looked after throughout the retreat.

Am I required to tip in New York?

In New York, tipping is customary and appreciated for good service. In restaurants, it's standard to leave a tip of 15-20% of the total bill. For taxis and ride-sharing services, a tip of around 10-15% is common. When using services like coffee shops or casual food counters, you might see tip jars or options to add a small tip, typically between \$1-2, if you feel inclined. While tipping is generally optional, it's a way to show appreciation for quality service.

What power points or plugs are used in New York?

In New York, power outlets use the standard North American plug types, which are types A and B. Type A has two flat parallel pins, and type B has two flat parallel pins and a grounding pin. The voltage supply in New York is 120V, with a frequency of 60Hz. If you're coming from outside the United States, you may need a power adapter and possibly a voltage converter, depending on the devices you plan to use. You can access more information [here](#).

What if I missed some of the retreat activities, can I get a refund on those?

Unfortunately refunds are not able to be given for missed services or unused portions of the retreat. This is because most activities, accommodation and events are paid for well in advance of the trip.

What time is check-out on the last day?

Guests are required to checkout at 11:00 am. If your flight or transportation isn't scheduled until later, feel free to drop your bags at reception and take advantage of the hotel facilities whilst you wait.

Can I transfer my booking to another trip?

Transferring to another retreat or retreat date may be possible, with requests required in writing at least 120 days prior to departure. Any price difference must be paid by the customer.